



Following is a schedule of fees that will be imposed on suppliers for noncompliance with PLCB requirements for deliveries to its distribution centers (DCs). Questions about fees may be directed to RA-LBSCC@pa.gov.

Appointment Non-Compliance	Fee	Measure	Definition of Requirements Violation
No Show/No Call	\$500	Per Occurrence	Carrier does not show up for or call to reschedule or cancel an appointment
Late Cancellation	\$500	Per Occurrence	Carrier cancels appointment less than 48 hours before scheduled appointment
Late (Deny) 30 minutes	\$500	Per Occurrence	Carrier arrives more than 30 minutes after a scheduled appointment and cannot be accommodated. Deny/Accept decision will be made solely at the DC's discretion.
Late (Accept) 30 minutes	\$250	Per Occurrence	Carrier arrives more than 30 minutes after a scheduled appointment and can be accommodated. Deny/Accept decision will be made solely at the DC's discretion.
Incorrect Load	\$250	Per Occurrence	<ol style="list-style-type: none"> 1. Inbound appointment scheduled as a palletized load but product is on slip sheets. 2. Excessive damage, i.e., frozen or tipped 3. Incorrect pallets, i.e., euro or non-standard 4. No labels
Incorrect Paperwork	\$250	Per Occurrence	Carrier has no paperwork at delivery OR presents an inaccurate ASN or BOL
Load Non-Compliance	Fee	Measure	Definition of Requirements Violation
Non-Conforming Pallets	\$50	Per Pallet	<ol style="list-style-type: none"> 1. Pallet insufficiently secured with stretch wrap (less than three layers), resulting in instability; 2. Cases are not separated by pallet or slip sheet; 3. Layers with multiple SCCs are not separated by pallet or slip sheet; 4. Pallets are damaged; 5. Incorrect board configuration causes pallets to be unstable in racks; 6. Pallets arrive with incorrect TI-HI, requiring pallet to be re-stacked to proper TI-HI; and/or 7. Fallen cases in the trailer must be re-stacked onto another pallet.
Slip Sheet Loads	\$50	Per Constructed Pallet	<ol style="list-style-type: none"> 1. Any and all slip sheet loads received that need to be converted to pallets 2. No slip sheets underneath the pallet

Case Non-Compliance	Fee	Measure	Definition of Requirements Violation
Relabeling	\$25	Per Case	Case labeling is incorrect, illegible, incomplete, not on adjacent sides and/or unable to be scanned, requiring DC relabeling
Recouping	\$25	Per Case	DC salvages and/or recoups saleable product from a damaged inbound case
Destruction	\$36	Per Case	DC disposal of non-salvageable product resulting from inbound damage